



## Supplier Manual Changes - Quick Reference Guide

### Introduction

The contents of the Global Manual for Jabil Suppliers were updated due to changing business requirements. This manual serves as the baseline of expectations for our suppliers who serve diverse segments of Jabil.

The Supplier Manual is sent to all suppliers as part of the Jabil Supplier Welcome Package and our Supplier Onboarding Standard.

### Summary of Changes

This matrix serves as a Quick Reference Guide to inform Suppliers who are already a partner with Jabil of the key changes in the manual. It is still expected that all Jabil Suppliers review and understand the Supplier Manual.

Location in Supplier Manual	Previous Supplier Manual (Revision N)	Current Supplier Manual (Revision O)
<b>Document Title</b>	Titled Supplier Requirements Manual	New Title is Supplier Manual. Both supplier requirements and expectations have been more clearly defined throughout the manual.
<b>1.4 Selective Applicability and Exemptions</b>	Exemptions/applicability were presented with superscripts/subscripts throughout the document	Exemptions and applicability are now more clearly presented in the Table of Contents A section was added for Selective Applicability and Exemptions with explanations.
<b>1.2 Manual Overview</b>	Acknowledgment of revisions was not mentioned.	Required acknowledgment of revisions is explicitly stated.  Once acknowledged, suppliers are not required to acknowledge updated versions of this manual released through Jabil's website. Suppliers should get in touch with their Jabil contact if they cannot meet any clauses added or amended in any new version as soon as it is brought to their notice.  The manual also provides suppliers an option to get automatic notification by submitting their contact details via an embedded form within this section

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## Supplier Manual Changes - Quick Reference Guide, Continued

Location in Supplier Manual	Previous Supplier Manual (Revision M)	Current Supplier Manual (Revision N)
<b>1.3 Supplier Types</b>	Supplier Type(s) Definitions were not in line with Jabil's segment requirements.	<p>Definition changes to Direct Supplier, Indirect Supplier, and Service Providers.</p> <p>Added Service Providers (e.g., non-material suppliers) which impact product quality (as defined by Jabil) under Direct Supplier. i.e., Direct Material Suppliers are those Suppliers that provide materials or services that are an integral part and/or significantly impact the quality of the finished product, as defined by Jabil.</p> <p>Read the respective section for complete details.</p>
<b>1.6 Additional Requirements</b>	Applicability of other contracts and/or requirements were not stated.	<p>Legal language regarding the applicability of other contracts and/or requirements was added.</p> <p>The standards and requirements of this Supplier Manual may be supplemental to any purchasing agreement, supply agreement, consulting agreement, letter agreement, or other written agreement with, and all purchase orders issued by, (collectively, "Contracts") Jabil or any of its subsidiaries and affiliates.</p> <p>Should any conflict arise between the Contracts and this Supplier Manual, the Contracts shall govern and control.</p>
<b>2.5 Protection of Physical Property</b>	This section was not present	Section added with new contents
<b>7.0 Quality, Environment, Health, Safety (QEHS) &amp; Regulatory</b>	This section was brief, and the contents extended beyond the defined title of this section.	Rearranged with most related contents lined up under this section.
<b>7.3 Labelling and Packing Slip</b>	Former Labelling and Packing Specifications which was obsolete was used.	Labeling and Packing Specifications have been replaced with more general specifications.
<b>7.10 Conflict Minerals</b>	Conflict Minerals were a requirement for all materials.	Conflict Minerals is a requirement for only direct materials. Clearer definitions are provided.



## Supplier Manual Changes - Quick Reference Guide, Continued

	Previous Supplier Manual	Current Supplier Manual
<b>6.1 Systems Foundation</b>	<p>ISO 9001 for Jabil sourced suppliers was required.</p> <p><b>Note:</b> ISO 9001 is the international standard that specifies requirements for a quality management system (QMS). Organizations use the standard to demonstrate the ability to consistently provide products and services that meet customer and regulatory requirements.</p>	<p>ISO 9001 for Jabil sourced suppliers is an expectation. Suppliers without ISO 9001 may need to undertake an additional assessment.</p>
<b>11. Appendix A &amp; B</b>	<p>Healthcare and Life Sciences Sector, Supplier Management Clause was not existent</p> <p>Lithium Battery Section was in the main Body</p>	<p>Healthcare and Life Sciences Sector, Supplier Management Clause was added</p> <p>Added new commodity/category specific section as Appendix B including</p> <ul style="list-style-type: none"><li>• Lithium Battery</li><li>• Food and Canteen Service Providers</li><li>• Other Service suppliers (e.g Comp screening categories)</li></ul>