Agenda

- Supplier Performance Reporting (SPR)
- Logon To Supplier Performance Reporting (SPR)
- What is Supplier Performance Reporting
- Supplier Performance Report Dashboard Navigation
- What is Single Supplier Scorecard
- Generate Supplier Performance Reporting (SPR)
- Single Supplier Scorecard Report
- SPR Division/Commodity
- What is Trending Report
- Trending Report
- What is Comparison Report
- Comparison Report
- Generate Net DPM
- Generate Return Transaction Contribution to DPM
What is Supplier Performance Reporting (SPR)

- SPR is a reporting system that reports Jabil’s Supplier’s performance based on a scoring calculated from SAP transactional data, i.e., Goods Receipts, Purchase Orders and Quality transactions.

- SPR Reports is made up of the following:
  - Home Page (SPR Dashboard)
  - Supplier Performance Reporting
    - Single Supplier’s Scorecard, Trending and Comparison
    - Net DPM Dashboard
    - Return Transaction Contribution to DPM
  - DCRs (Data Correction Request)
  - RTV List
  - Admin
Logon to Supplier Performance Reporting

- Logon to [https://connect.jabil.com/](https://connect.jabil.com/)

Enter User ID and Password

Click “Forgot Password” to reset password. An email with new password will be sent.
Logon to Supplier Performance Reporting

➢ Internal user who log on to JBC for first time, he/she will be prompted message as below. PIs click “Request Access”

➢ Pls click “OK” when below screen is prompted

➢ Pls click “yes” when below screen is prompted. Then, logout from the browser and logon again.

➢ If you didn’t logout from the browser, the Request Access will stay prompt out,
Logon To Supplier Performance Reporting (SPR)
What is Supplier Performance Report Dashboard

- Single Supplier Scorecard Dashboard is made up by following charts
  - DPM (Defects Per Million) Performance and DPM Trend by Global for previous and current year.
  - Electronics DPM and Mechanicals DPM for current year.
  - Return Rate and Global Return Rate Trend for previous and current year.
  - Quantity Received and Quantity Returned for current year.
  - Top 10 Contributors DPM by Supplier, Commodity and Return Rate by Supplier.
  - Top 10 Contributors Return Rate for current year
Supplier Performance Report Dashboard

Navigation:
- Click on the word to switch to other dashboard
- Click here to flip to table view
- Click the tab to switch to other dashboard
- Click the link to view division data
- Click here to download the charts
- Click on the word to visible/invisible the particular bar chart or line
What is Single Supplier Scorecard (SSS)

- Single Supplier Scorecard reports the performance of the supplier.
  - Internal user can select one of the Supplier Name for Single Supplier Scorecard.
  - External user, the Supplier is pre-assigned to the dedicated Supplier.
  - Supplier name is based on Jabil Master Corporation Name.

- Single Supplier Scorecard is measured based on the following metrics:
  - Delivery (On Time to Commit, OTC)
  - Quality (Defects Per Million, DPM)
  - Service (Parts Supported by EDI/SNC)
  - Overall Score
Generate Supplier Performance Reporting (SPR)

Click on Reports to navigate within SPR.
Click on Supplier Performance Reporting

Tableau Server

Enter User ID and Password

Sign In →
1. Click to enter the supplier name and hit enter to search

2. Change the date range based on YYYYMMDD and hit enter.

3. Click Yes to include and No to exclude data from SG03/SG05 then hit enter

4. Click Run report
Single Supplier Scorecard (SSS)

Select the required filter, click apply and hit enter.

Click on the tab to access SPR reports.

Click Supplier link to SPR Division/Commodity.

Select the require filter, click apply and hit enter.

Click Supplier link to SPR Division/Commodity.

Overall Score: 99.74%

Score for each Metric Group & Metric Type:

<table>
<thead>
<tr>
<th>Supplier</th>
<th>Metric Group</th>
<th>Metric Type</th>
<th>Metric Score</th>
<th>Weightage</th>
<th>Score Contributed to Overall</th>
</tr>
</thead>
<tbody>
<tr>
<td>ON SEMICONDUCTOR</td>
<td>Quality</td>
<td>DPM</td>
<td>100.00</td>
<td>50.00%</td>
<td>50.00</td>
</tr>
<tr>
<td></td>
<td>Service</td>
<td>EDI/SNC</td>
<td>99.48</td>
<td>50.00%</td>
<td>49.74</td>
</tr>
</tbody>
</table>
1) Click "Download"
2) Click "PDF"
3) Click "Download"
Overall Score by Division/Commodity

Overall Score Metrics

Overall 61.26

Scores per Metric

Overall Division/Commodity

Site level scores details by Division/Commodity

Select the required filter, click apply and hit enter

Return to Single Supplier Scorecard
SPR Division/Commodity-Delivery

Delivery Score 0.00

Details breakdown

Delivery Formula

OTC Score 0.00

Commits On Time 0

Total PO Commit 1

Total DCR Count 0

Populated Equation: 0 / 1 * 100 = 0.00

Click to display OTC definition

Click on Supplier, Commodity or Site to drill down the details data
Download OTC Summary Details/OTC Reconciliation Detail in crosstab

1) Click on Site once for the pop up
2) Click on OTC to drill down (Summary) Details

OTC (Reconciliation) Details
OTC (Summary) Details

OTC Score: 0.00
Commits On Time: 0

Total PO Commit: 1
Total On Time Delivery: 0
Total DCR Count: 0

Details breakdown:

Supplier | Division | Site | Total On Time Delivery | Total PO Commit | OTC Score
--- | --- | --- | --- | --- | ---
USD | VN01 | 0 | 0 | 0 | 0.00
USD | USD02 | 0 | 0 | 0 | No PO receipt for OTC
USD | VN01 | 1 | 1 | 0 | OTC Score for OTC

Populated Equation: 0/1 * 100 = 0.00
SPR Division/Commodity-Delivery

Download OTC Summary Details/OTC Reconciliation Detail in crosstab

1) Click on the Header Text
2) Click Download
3) Click Crosstab
4) Click Download

Info on how to download the details data in crosstab
Select the require filter, click apply and hit enter
4) Click Download
### Download OTC Summary Details/OTC Reconciliation Detail in PDF

1. Click Download
2. Click PDF
3. Select Specific sheets from this dashboard
4. Select Table Details
5. Select Unspecified
6. Click Download

**Notes:**
- In order to download data, please:
  1. Click on the header of the detail's report.
  2. Click 'Download' button in bottom right corner.
  3. Download as 'Cross tab' for Details Data.
SPR Division/Commodity-Service

Service Score

99.77

Click on Supplier, Commodity or Site to drill down the details data

Service Formula

EDISNCScore = 99.77

TotalLineRequestedItems = 108,368

TotalEDISNCSupportedItems = 108,117

PopulatedEquation: 108,117 / 108,368 * 100 = 99.77
What is Trending Report

- Trending report allows user to compare the trending performance of a given supplier over the period of times.

- Trending report shows the performance of a given supplier by Yearly, Monthly and Weekly.
Trending Report

Click on Trending tab

Select the required filter, click apply and hit enter

Select Time Period

Note: In order to download data please:
1. Click on the header of the details report
2. Click ‘Download’ button in bottom right corner
3. Download as ‘.csv’ file for further data use
## Trending Report

### Click on the month to reflect the Metrics Score

<table>
<thead>
<tr>
<th>Time Period</th>
<th>Overall Score Trending</th>
<th>DPM Score</th>
<th>EDI/SNC Score</th>
<th>OTC Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>201301</td>
<td>98.88</td>
<td>100.00</td>
<td>99.88</td>
<td>No OTC</td>
</tr>
<tr>
<td>201302</td>
<td>95.90</td>
<td>92.00</td>
<td>99.92</td>
<td>No OTC</td>
</tr>
<tr>
<td>201303</td>
<td>95.90</td>
<td>92.00</td>
<td>99.92</td>
<td>No OTC</td>
</tr>
<tr>
<td>201304</td>
<td>95.90</td>
<td>100.00</td>
<td>99.92</td>
<td>No OTC</td>
</tr>
<tr>
<td>201305</td>
<td>87.90</td>
<td>72.00</td>
<td>99.82</td>
<td>No OTC</td>
</tr>
<tr>
<td>201306</td>
<td>87.90</td>
<td>72.00</td>
<td>99.82</td>
<td>No OTC</td>
</tr>
<tr>
<td>201307</td>
<td>87.90</td>
<td>72.00</td>
<td>99.82</td>
<td>No OTC</td>
</tr>
<tr>
<td>201308</td>
<td>87.90</td>
<td>72.00</td>
<td>99.82</td>
<td>No OTC</td>
</tr>
</tbody>
</table>

### DPM (Definitions)

- **DPM Score**
  - # of Units Returned: 100.00
  - # of Units Received: 0
  - Total DCR Count: 0
  - Populated Equation: 0

### EDI/SNC (Definitions)

- **EDI/SNC Score**
  - # of EDI/SNC type line items Requested: 10,637
  - # of Line Items Requested: 10,624
  - Populated Equation: 10,624/10,637 * 100 = 99.88

### OTC (Definitions)

- **OTC Score**
  - # of commits received on time against the commit date: 0
  - Total # of commits: 0
  - Total DCR Count: 0

### Click by Site to drill down the details data

<table>
<thead>
<tr>
<th>Site</th>
<th>Total Units Returned</th>
<th>Total Units received</th>
<th>DPM Values</th>
<th>DPM Normalized Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>BE04</td>
<td>0</td>
<td>46</td>
<td>0.00</td>
<td>100.00</td>
</tr>
<tr>
<td>BE02</td>
<td>10,470</td>
<td>10,470</td>
<td>0.00</td>
<td>100.00</td>
</tr>
<tr>
<td>BE05</td>
<td>125,000</td>
<td>125,000</td>
<td>0.00</td>
<td>100.00</td>
</tr>
<tr>
<td>CA02</td>
<td>28,000</td>
<td>28,000</td>
<td>0.00</td>
<td>100.00</td>
</tr>
<tr>
<td>CH02</td>
<td>80,658.252</td>
<td>80,658.252</td>
<td>0.00</td>
<td>100.00</td>
</tr>
<tr>
<td>CH04</td>
<td>10,322,940</td>
<td>10,322,940</td>
<td>0.00</td>
<td>100.00</td>
</tr>
<tr>
<td>CH07</td>
<td>1,000</td>
<td>1,000</td>
<td>0.00</td>
<td>100.00</td>
</tr>
</tbody>
</table>

### Trending Metrics Score result based on the selected month
What is Comparison Report

• Comparison report compares Overall Score of a given supplier against the performance of other suppliers. The comparison allow selection by Global, Division, Region, Site, Customer, Market Sector and Commodity.

• Comparison report shows the ranking of the given supplier among other suppliers.

• Comparison report also shows the number count of other suppliers in each ranking.
Comparison Report

Click on the Comparison tab.

Select the required filter, click apply and hit enter.

Select All Supplier or select Supplier only.

Select Supplier/Supplier Masked, Supplier or Supplier Masked.

Click Supplier link to Single Supplier Scorecard.

Supplier Rank
### Single Supplier Scorecard

**SINGLE SUPPLIER SCORECARD**

Start Date (YYYYMMDD): 20180101
End Date (YYYYMMDD): 20181231
Data from SG03/SG05? Yes

**ADVANCED STERILIZATION PRODUCTS Overall Score:**

100.00%

<table>
<thead>
<tr>
<th>Supplier</th>
<th>Metric Group</th>
<th>Metric Type</th>
<th>Metric Score</th>
<th>Weightage</th>
<th>Score Contributed to Overall</th>
</tr>
</thead>
<tbody>
<tr>
<td>ADVANCED STERILIZATION PRODUCTS</td>
<td>Quality</td>
<td>DPM</td>
<td>100.00</td>
<td>100.00%</td>
<td>100.00</td>
</tr>
</tbody>
</table>
Comparison Report

Download Supplier Performance Comparison in crosstab

1) Click on Header Text
2) Click Download
3) Click Crosstab
4) Click 2 Table Mask
5) Click Download

![Diagram of the Suppliers Performance Comparison with instructions for downloading in crosstab format.]
Comparison

Download Supplier Performance Comparison in PDF

<table>
<thead>
<tr>
<th>Rank</th>
<th>Overall Score</th>
<th>DPM Score</th>
<th>EDISNC Score</th>
<th>OTC Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>57</td>
<td>99.71</td>
<td>100</td>
<td>99.42</td>
<td>No PO receipt for OTC</td>
</tr>
</tbody>
</table>

1) Click Download
2) Click PDF
3) Select Specific sheets from this dashboard
4) Select Table Mask
5) Select Unspecified
6) Click Download
What is Net DPM Dashboard

Net DPM (Defects Per Million) is a dashboard in Supplier Performance Reporting (SPR) to display the Receiving Inspection quality status.

- Net DPM is only visible for Internal Users

Net DPM (Defects Per Million) = (Sum Number of Defects / Sum Sample Size) in inspection lot by MFG part no x 1000000

- Net DPM is by Manufacture Part Number

- Net DPM is generated based on specific Division or Site for rolling 1 to 6 months
NET DPM Dashboard Parameters

**Report Parameters:**

- **Date (YYYYMMDD)**: 20190101
- **Switch to Division or Site**: Division_Select
- **Filter Selection**: ENTERPRISE & INFRASTRUCT
- **Number of previous months**: 3

- **Change the date**
- **Click to select by Division or Site**
- **Click to select the require Division**
- **Click to select the no of months**

- **Click Run Report**
What is Return Transaction Contribution to DPM

➢ This is the graph chart with RTV transactions contributed to DPM.

➢ It also consists of details data for further analysis and review.

➢ It only visible for Internal Users
Return Transaction Contribution to DPM

<table>
<thead>
<tr>
<th>Start Date (YYYYMMDD)</th>
<th>End Date (YYYYMMDD)</th>
</tr>
</thead>
<tbody>
<tr>
<td>(All)</td>
<td>(All)</td>
</tr>
</tbody>
</table>

Change the require date from [ ] to [ ]

Year-Month

Change the require date to [ ]

Select the require filter, click apply and hit enter

Sum the Quantity for the movement types

No of count for the movement types

Select the Supplier, Site, Commodity, Year-Month, Movement Type, Division

Note: in order to download data please:
1. Click on the header of the detail's report
2. Click "Download" button in bottom right corner
3. Download in Excel format for better use
Thank You