JABIL

Supplier Performance Reporting (SPR)

April 08, 2020

Agenda



- Supplier Performance Reporting (SPR)
- Logon To Supplier Performance Reporting (SPR)
- What is Supplier Performance Reporting
- Supplier Performance Report Dashboard Navigation
- What is Single Supplier Scorecard
- Generate Supplier Performance Reporting (SPR)
- Single Supplier Scorecard Report
- SPR Division/Commodity
- What is Trending Report
- > Trending Report
- > What is Comparison Report
- Comparison Report
- Generate Net DPM
- Generate Return Transaction Contribution to DPM

Supplier Performance Reporting (SPR)



What is Supplier Performance Reporting (SPR)

- SPR is a reporting system that reports Jabil's Supplier's performance based on a scoring calculated from <u>SAP</u> transactional data, i.e.. Goods Receipts, Purchase Orders and Quality transactions.
- > SPR Reports is made up of the following :-
 - ✓ Home Page (SPR Dashboard)
 - ✓ Supplier Performance Reporting
 - Single Supplier's Scorecard, Trending and Comparison
 - Net DPM Dashboard
 - Return Transaction Contribution to DPM
 - ✓ DCRs (Data Correction Request)
 - ✓ RTV List
 - ✓ Admin

Logon to Supplier Performance Reporting

• Logon to <u>https://connect.jabil.com/</u>



With Jabil Business Connect you're always in the game. Share documents, manage content, collaborate with your team and deliver innovative solutions. And now, it's all in one place.

Logon to Supplier Performance Reporting

Internal user who log on to JBC for first time, he/she will be prompted message as below. Pls click "Request Access"

You do not have access to the Jabil Bu	siness Port	al.
To request access, please click the request access bu	tton below.	
Please note: The Jabil Business Portal is designed for interfacing with Jabil customers and ve needed.	ndors. Please only re	quest access if it is
	REQUEST	CANCEL
	ACCECC	

- Pls click "OK" when below screen is prompted
 You need to loggoff and login back to take effect
- Pls click "yes" when below screen is prompted. Then, logout from the browser and logon again.
 Interpret to the provide of the provi
- If you didn't logout from the browser , the Request Access will stay prompt out,

SUPPLIER DASHBOARD TRAINING	SUPPLIER DASHBOARD TRAINING					
Home Sites - Tasks - Dashboard O				Banner +/-		
Supplier Links Order Management Reporting Click "SPR" to logon to Sup Performance Report (SPR	RSS feed is not available		My Profile	E View Full Profile		



Supplier Performance Report Dashboard



What is Supplier Performance Report Dashboard

- Single Supplier Scorecard Dashboard is made up by following charts
 - DPM (Defects Per Million) Performance and DPM Trend by Global for previous and current year.
 - ✓ Electronics DPM and Mechanicals DPM for current year.
 - ✓ Return Rate and Global Return Rate Trend for previous and current year.
 - ✓ Quantity Received and Quantity Returned for current year.
 - ✓ Top 10 Contributors DPM by Supplier, Commodity and Return Rate by Supplier.
 - ✓ Top 10 Contributors Return Rate for current year

Supplier Performance Report Dashboard Navigation



JABIL

Single Supplier Scorecard (SSS)



What is Single Supplier Scorecard (SSS)

- Single Supplier Scorecard reports the performance of the supplier.
 - ✓ Internal user can select one of the Supplier Name for Single Supplier Scorecard.
 - ✓ External user, the Supplier is pre-assigned to the dedicated Supplier.
 - ✓ Supplier name is based on Jabil Master Corporation Name.
- Single Supplier Scorecard is measured based on the following metrics :-
 - ✓ Delivery (On Time to Commit, OTC)
 - ✓ Quality (Defects Per Million, DPM)
 - ✓ Service (Parts Supported by EDI/SNC)
 - ✓ Overall Score

Generate Supplier Performance Reporting (SPR) JABIL

		Click on Reports to							
$\leftarrow \rightarrow$	G	navigate within SPR	bl.com~jee~s	sprmain/index.html					
Apps	M	Sr ortal - Serv 🧿	Outlook 🔘	Jabil Circuit - Prod	PR38205MigrateMi	, SPR	Intern Training Doc	SPR Tableau	S4 COE
6		PR Supplier Perfor	rmance Reporting					Welcome, F	PC Tung ½
Home	Repo	rts DCRs RTV Lis	t Admin						
	Suppl	ier Performance Reporting							
DPM	Net D	PM Dashboard					Electronics DPM	Mechanicals D	PM
	Retur	n Transaction Contribution t	to DPM		View division d	lata			
		DPM Performan	ce – Glob	al and Divisio	n FY20			DPM -	Electro
	200k						бk ——		
							5k		

Generate Supplier Performance Reporting (SPR' JABIL

Click on Supplier Performance Reporting



Generate Supplier Performance Reporting



JABIL

Single Supplier Scorecard (SSS)

JABIL



Single Supplier Scorecard (SSS)





SPR Division/Commodity-Overall









JABIL

Download OTC Summary Details/OTC Reconciliation Detail in crosstab



Delivery 0.00



Download OTC Summary Details/OTC Reconciliation Detail in crosstab







SPR Division/Commodity-Service





SPR Division/Commodity - Quality





Trending Report



What is Trending Report

- Trending report allows user to compare the trending performance of a given supplier over the period of times.
- Trending report shows the performance of a given supplier by Yearly, Monthly and Weekly

Trending Report





Trending Report

Llick on the I																
eflect the M	1etrics															
core																
Tim eriod		Overall	Score Trend	ling			DPM Score	1		EDI/SNC Sco	ore			OTC Score		
201801			99.94				100.00			99.88				No PO receipt for	OTC	
201802			95.96				92.00			99.92				No PO receipt for	OTC	
201803			95.92				92.00			99.84				No PO receipt for	OTC	
201804			99.85				100.00			99.70				No PO receipt for	OTC	
201805			95.92				92.00			99.84				No PO receipt for	OTC	
201806			87.89				76.00			99.78				No PO receipt for	OTC	
201807			85.91				72.00			99.82				No PO receipt for	OTC	
201808			87.91				76.00			99.82				NO PO receipt for	UIC	
		DPI	<u>N</u>					EDI/S	<u>NC</u>		Irenc Score	ing Metrics eresultbaseo	n	<u>отс</u>		
		(Defini	tions)					(Defini	tions)		the s	elected month		(Definitions)		
DPM Score		100.00 🔵				EDI/S	SNC Score		99.88 🔵			OTC Score			10	0.00
DPM Score # of Units Retu	: urned :	100.00 🔵 0				EDI/S # of E	NC Score EDI/SNC type line	: Items Requested	99.88 🔵 : 10,637			OTC Score # of commits (received on time	: against the commi	10 it date: 0	0.00
DPM Score # of Units Retu # of Units Rece	: urned : ei	100.00 (EDI/S # of E # of I	SNC Score EDI/SNC type line	: Items Requested	99.88 • : 10,637 10,624			OTC Score # of commits i	received on time	: against the commi	10 it date : 0 0	0.00 🔵
DPM Score # of Units Retu # of Units Reco	: urned : ei Clickl	100.00 ● 0 by Site to dri				EDI/S # of E # of L	SNC Score EDI/SNC type line ine Items Reque	: Items Requested sted :	99.88 • 10,637 10,624			OTC Score # of commits i total # of com	received on time mits	: against the commi :	10 it date : 0 0	0.00 🔵
DPM Score # of Units Retu # of Units Reco Total DCR Cour	: urned : ei Clickl down	100.00 o o by Site to dri the details	II data			EDI/S # of E # of L Popu	SNC Score EDI/SNC type line ine Items Reque lated Equation	: Items Requested sted : :	99.88 • 10,637 10,624 10,624/10,	.637 * 100 = 99	9.88	OTC Score # of commits i total # of com Total DCR Cou	received on time mits nt	: against the commi : :	10 it date : 0 0 0	0.00
DPM Score # of Units Reti # of Units Reco Fotal DCR Coui Populated Equ	: urned : ei Clickl down	100.00 o by Site to dri the details o	ll data boo	0 000 = 0.00		EDI/S # of E # of I Popu	SNC Score EDI/SNC type line ine Items Reque lated Equation	: Items Requested sted : :	99.88 • 10,637 10,624 10,624/10,	.637 * 100 = 9 9	9.88	OTC Score # of commits i total # of com Total DCR Cou Populated Equ	received on time mits nt uation	: against the commi : : : 0/0*100 =	10 it date: 0 0 ⊧0.00	0.00
DPM Score # of Units Retu # of Units Recu Total DCR Cou Populated Equ Site	: urned : e ClickI down Ja 7 dnits	100.00 0 by Site to dri the details of Total Units Received	II data DPM Values	0 000 = 0.00 DPM Normalized Score		EDI/S # of E # of L Popu	SNC Score EDI/SNC type line ine Items Reque lated Equation lated Equation	: Items Requested sted : : : me Total EDI/SNC Line items red Requested	99.88 • : 10,637 10,624 10,624 / 10, EDI/SNC Score	.637 * 100 = 99	9.88	OTC Score # of commits in total # of com Total DCR Cou Populated Equ Site	received on time mits nt Jation Total On Time Delivery	: against the commi : : : : : :	10 it date : 0 0 = 0.00 OTC Score	0.00
DPM Score # of Units Retu # of Units Reco Total DCR Cou Populated Equ Site BE04	: urned : ei Click I down Je T dnits turned	100.00 0 by Site to dri the details of Total Units Received 45	II data DPM Values 0.00	0 000 = 0.00 DPM Normalized Score 100.00	•	EDI/S # of E # of L Popu Si	SNC Score EDI/SNC type line Line Items Reque lated Equation lated Equation lated Equation lated Equation lated Equation lated Equation	: Items Requested sted : : : : EDI/SNC Line items Requested 0	99.88 • : 10,637 10,624 10,624/10, EDI/SNC Score 0.00	.637 * 100 = 99 	9.88	OTC Score # of commits in total # of com Total DCR Cou Populated Equ Site BE04	received on time mits nt uation Total On Time Delivery 0	: against the commi : : : 0/0*100 = Total PO Commit	10 it date : 0 0 = 0.00 OTC Score 100.00	0.00
DPM Score # of Units Retu # of Units Recu Total DCR Cou Populated Equ Site BE04 BR22	: urned : ei Clickl down Ja 7 dnits curned 0 0	100.00 0 by Site to dri the details o Total Units Received 45 10,470	II da ta DPM Values 0.00 0.00	0 000 = 0.00 DPM Normalized Score 100.00 100.00	•	EDI/S # of E # of L Popu Si BE	SNC Score EDI/SNC type line ine Items Reque lated Equation ite Total Li Item Reques 22 2 2	Items Requested sted : : Total EDI/SNC Line Items Requested 0 2	99.88 • : 10,637 10,624 10,624/10, EDI/SNC Score 0.00 100.00	.637 * 100 = 99	9.88	OTC Score # of commits in total # of com Total DCR Cou Populated Equ Site BE04 BR22	received on time mits nt Jation Total On Time Delivery 0 0	: against the comminant : : : : : : : : : : : : : : : : : : :	10 it date : 0 0 = 0.00 OTC Score 100.00 100.00	0.00
DPM Score # of Units Retu # of Units Recu Total DCR Cou Populated Equ Site BEQ4 BR22 BR22 BR50	: urned : ei Click I down Je Tourned 0 0 0	100.00 0 by Site to dri the details of Total Units Received 45 10,470 135,000	II da ta DPM Values 0.00 0.00 0.00	0 000 = 0.00 DPM Normalized Score 100.00 100.00 100.00	•	EDI/S # of E # of L Popu Si BE BE	SNC Score EDI/SNC type line Line Items Reque lated Equation ite Total Line Request 24 1 22 2 50 11	Items Requested sted : : Total EDI/SNC Line items Requested 0 2 11	99.88 • 10,637 10,624 10,624/10, EDI/SNC Score 0.00 100.00 100.00	.637 * 100 = 99	9.88	OTC Score # of commits in total # of com Total DCR Cou Populated Equ Site BE04 BR22 BR50	received on time mits nt vation Total On Time Delivery 0 0 0	: against the commi : : : : 0/0*100 = : Total PO Commit 0 0 0 0	10/ it date : 0 0 0 = 0.00 OTC Score 100.00 100.00	0.00
DPM Score # of Units Retu # of Units Recu Total DCR Cou Populated Equ Site BE04 BR22 BR50 CA02	: urned : ei Click I down Ja T dnits curned 0 0 0 0	100.00 0 by Site to dri the details o Total Units Received 45 10,470 135,000 28,000	II da ta DPM Values 0.00 0.00 0.00 0.00	DPM Normalized Score 100.00 100.00 100.00	•	EDI/S # of E # of L Popu Si BE BR BR CA	SNC Score EDI/SNC type line ine Items Reque lated Equation tite Total Line Requess 24 1 22 2 50 111	Items Requested sted : : : : : : : : : : : : : : : : : : :	99.88 • 10,637 10,624 10,624/10, EDI/SNC Score 0.00 100.00 100.00 100.00	.637 * 100 = 99 0 0 0	9.88	OTC Score # of commits in total # of com Total DCR Cou Populated Equ Site BE04 BR22 BR50 CA02	received on time mits nt Jation Total On Time Delivery 0 0 0 0 0	: against the commi : : : : 0/0*100 = : : : : : : : : : : : : : : : : : : :	100 it date : 0 0 0 = 0.00 OTC Score 100.00 100.00 100.00	0.00
DPM Score # of Units Retu # of Units Recu Fotal DCR Cou Populated Equ Site BE04 BR22 BR22 BR50 CA02 CN02	: urned : ei Click I down t urned 0 0 0 0 0 0	100.00 0 by Site to dri the details of the detail	II da ta DPM Values 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00	D 000 = 0.00 DPM Normalized Score 100.00 100.00 100.00 100.00 100.00	• • • •	EDI/S # of E # of L Popul Si BE BE BE CA	SNC Score EDI/SNC type line Line Items Reques lated Equation ite Total Line Items Requess 204 11 222 2 50 111 02 5	items Requested sted : Total EDI/SNC Line items Requested 0 2 2 11 5 5 1,810	99.88 • 10,637 10,624 10,624/10, EDI/SNC Score 0.00 100.00 100.00 100.00 100.00	.637 * 100 = 99	9.88	OTC Score # of commits in total # of com Total DCR Cou Populated Equ Site BE04 BR22 BR50 CA02 CN02	received on time mits nt vation Total On Time Delivery 0 0 0 0 0 0 0 0	: against the commi : : : : 0/0*100 = : : : : : : : : : : : : : : : : : : :	100 it date : 0 0 = 0.00 OTC Score 100.00 100.00 100.00 100.00	0.00
DPM Score # of Units Reta # of Units Reta Total DCR Cou Populated Equ Site BE04 BR22 BR22 BR50 CA02 CN02 CN04	: urned : click I down down turned 0 0 0 0 0 0 0 0 0	100.00 0 by Site to dri the details o Total Units Received 45 10,470 135,000 28,000 50,658,292 10,332,940	U DPM Values 0.00 0.00 0.00 0.00 0.00 0.00	DODO = 0.00 DPM Normalized Score 100.00 100.00 100.00 100.00 100.00 100.00	•	EDI/S # of L # of L Popu Si BE BE BE CA CA	SNC Score EDI/SNC type line ine Items Reque lated Equation tite Total Line Requess 204 11 122 2 150 111 02 5 02 1,810 04 663	items Requested sted : EDI/SNC Line tems Requested 0 2 2 11 5 5 0 1,810 663	99.88 10,637 10,624 10,624/10, EDI/SNC Score 0.00 100.00 100.00 100.00 100.00 100.00 100.00	.637 * 100 = 99 0 0 0 0 0 0 0 0 0 0 0 0 0	9.88	OTC Score # of commits in total # of com Total DCR Cou Populated Equ Site BE04 BR22 BR50 CA02 CN02 CN04	received on time mits nt Jation Total On Time Delivery 0 0 0 0 0 0 0 0 0 0 0 0	: against the commi : : : : : : : : : : : : : : : : : :	100 it date : 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00

Comparison Report

What is Comparison Report

- Comparison report compares Overall Score of a given supplier against the performance of other suppliers. The comparison allow selection by Global, Division, Region, Site, Customer, Market Sector and Commodity.
- Comparison report shows the ranking of the given supplier among other suppliers.
- Comparison report also shows the number count of other suppliers in each ranking.

Comparison Report

Single Supplier Scorecard

DPM

Supplier	Metric Group	Metric Type	Metric Score	Weightage	Score Contributed to Overall	
ADVANCED STERILIZATION PRODUCTS	Quality	DPM	100.00	100.00%	100.00	

Comparison Report

Download Supplier Performance Comparison in crosstab

Comparison

Download Supplier Performance Comparison in PDF

Net DPM Dashboard

What is Net DPM Dashboard

- Net DPM (Defects Per Million) is a dashboard in Supplier Performance Reporting (SPR) to display the Receiving Inspection quality status.
- Net DPM is only visible for Internal Users
- Net DPM (Defects Per Million) = (Sum Number of Defects / Sum Sample Size) in inspection lot by MFG part no x 1000000
- Net DPM is by Manufacture Part Number
- Net DPM is generated based on specific Division or Site for rolling 1 to 6months

Net DPM Dashboard

Welcome, PC Tung | About SPR | IT System Validation | Help | [Logout

JABIL SPR Supplier Performance Reporting

Home Reports DCRs RTV List Admin

NET DPM Dashboard Parameters

Net DPM Dashboard

		T,000

et DPM	range	

Site	Division	Customer	Market Sector	Supplier	Jabil Part Number	Lot Created Date	Manufacturer	Mfr Part Num	Site Vendor Code	Site Vendor Nam e	Material Docum e nt	Material Document Item	Inspection Lot	Commodity	Region	Inspection Typ e	Number of Defects	Sample Size	Net DPM	Rank on Net DPM
CA02	ENTERPRIS E & INFRAS TRUCTURE	ARISTA	CORE TELECO MMUNICATION S	D V Null	ASPRG-00065- 01	11/30/2018	MACRONIX	MEM-00191	'0000520668	NP PROGRAM MING SERVIC E	1076252376	'0001	'000053043379	MEMNONV OL	Americas Region	'01	8	8	1,000,000	1
CA02	ENTERPRIS E & INFRAS TRUCTURE	ARISTA	CORE TELECO MMUNICATION S	Null	ASPRG-00085- 01	11/26/2018	MACRONIX	MEM-00207	0000520668	NP PROGRAM MING SERVIC E	1076123889	'0001	000052971453	MEMNONV OL	Americas Region	'01	19	19	1,000,000	2

Return Transaction Contribution to DPM

What is Return Transaction Contribution to DPM

- > This is the graph chart with RTV transactions contributed to DPM.
- It also consists of details data for further analysis and review.
- It only visible for Internal Users

Return Transaction Contribution to DPM

Home Reports DCF	R Supplier Performance Reporting Rs RTV List Admin				Welcome, PC Tung <u>About SPR</u> <u>IT System Validation</u> <u>Help</u> [Logout]
		Return Transaction	Contribution To DPM	Note : in order to download data please 1. Click on the header of the details repoi 2. Click 'Download' button in bottom righ 3. Download as 'Crosstab' for Details Dat	ort ht corner sta
Change the require date from	Start Date (YYYYMMDD)	Supplier (All) *	Site Com (All) (All)	nodity v	Select the require
Change the require date to	End Date (YYYYMMDD) 20200331	Year-Month (All) 🗸	Movement Type Divis (All) • (All)	on 🗸	hit enter
	Total Quantity by Movement Type		Total Transactions by Movement Type		
Sum the Quantity for the movement types	r 2 1,558,574	53,934,689	122 123 185	18,967	No of count for the movement types
	161 27,77	35,185	161 407		
	162 5,839		162 153		
	551 73,799		552 1		
	555 23,386		555 422		
	Z71 87,656		Z71 532		
	Z72 168		Z72 10		
	Z73 1,379,631		Z73 1,423		
	10,000,000 20,000,000	40,000,000 50,000,000 60,000,000	5,000 10,000	15,000 20,000	
	DPM	Quantity	Number of T	ransaction	

JABIL

Thank You

JABIL