Quality Survey Guidance

1. Click on the link in the email to access the survey.

Notes: For best results, please use Internet Explorer to complete this survey.

Dear Supplier,

It's my pleasure to announce to you the launch of the first phase of our on-line Quality Assessment System (Quality Profile Survey). What this means to you is that you will get very streamlined requests from our sites in our push to a lean supply chain process.

As part of this initiative, Jabil would have reached out to key focal persons in your organization to:

1. Identify key contacts at a corporate level.
2. Gather global facility information for your corporation.

As a next step, we request that you complete a quality related survey to provide Jabil with certain Quality information at a corporate and site level to understand your company's compliance process approaches in addition to certifications and audits.

You have been identified by your organization to complete the Quality Survey on your company's behalf. However, if you will need to delegate this task to any other person, you may do so by forwarding this email with the survey link to the respective person.

We ask that you respond to this survey within 14 business days as response time will be monitored by the system. If you have any questions with regard to the contents of this survey, please contact us at SCM_Support@jabil.com and we will respond to your queries as early as we can.

Again, I congratulate your efforts in taking part with this lean supply chain journey with Jabil.

CLICK HERE TO ACCESS THE SURVEY.

You can also copy and paste this link: https://bpm.jabil.com/prweb/User?pzSignature=CcTMrz815v5S169N977ilv5Sc9428e94H746

2. Below is the screenshot of the Quality Survey. Please check if Supplier Name is your company’s name. If it is not, please do contact the SCM team to clarify this.

Step 1 : You have to update the person contact who fill in this information - This survey completed by:
Step 2: Please confirm that whether you outsource any of the manufacturing process/steps for products and/or components that you supply, or the services you provide? If Yes then you have to describe the process/elements that are being outsourced. If No, you just need to select No.

Step 3: Please confirm that whether you have a documented and implemented change management system. If yes, then you have to answer whether your change management process define requirements for customer notification. If No, you just need to select No.

Next, please confirm that whether you are aware of and understand Jabil’s requirements for change notification? If Yes, then you have to answer whether you are providing change notification to either pcn@pcnalert.com or jabil_pvt@pcnalert.com?

Step 4: Please confirm that whether the location been audited by FDA for GMP? If Yes, then you have to answer when was the last audit performed. If No, you just need to select No.

Step 5: Please select the certification name and type and certification number

If you have another certification, you have to tick ‘Add another certification’ and select the certification name and type.
Next, please select the certification expiration date and also the Registrar

Step 6: Please answer the Supplier Acknowledgement by select from the below list.

Then, please tick the column that provided to ensure the information in this form is complete and accurate, to the best of your knowledge.

Then, please update the details of the person completing in this survey.

Step 7: Once you have completed to fill in all the information, please click “Submit” button.

Step 8: After you have submitted, you will receive “Thank you for your reply” message.

Its mean this survey has submitted successfully.
If not, you will be sent back to the survey page. Here, please check for any “x” in the survey. This mark indicates there is an error or missing information in that row.
**Common Errors:**

- Once you see the “x” marks on the survey, please check the errors.
- Below are some common errors:

For any other issues, please contact scm_contact@jabil.com

Thank you.